



**Aetna Better Health of Texas  
PROVIDER NOTIFICATION**

Effective January 1, 2023, **Aetna Better Health of Texas** claims will **no longer** be accepted through the Aetna commercial payer ID: 60054. Please update your records to the below payer ID for **Aetna Better Health of Texas** related claims. If you have any questions, please contact your Provider Relations Representative.

For claims submission:

Electronic claims: Change HealthCare- Use payer ID 38692

If your electronic billing vendor can convert to 38692, but does not submit directly to Change HealthCare, we recommend that you use "MC" prior to the member number to make sure the claims are processed correctly.

**CHIP**

**Bexar area**

1-866-818-0959 (TTY: 711)

**Tarrant area**

1-800-245-5380 (TTY: 711)

**STAR (Medicaid)**

**Bexar area**

1-800-248-7767 (TTY: 711)

**Tarrant area**

1-800-306-8612 (TTY: 711)

**STAR Kids**

**Dallas and Tarrant areas**

1-844-787-5437 (TTY: 711)

Sincerely,

Provider Services

Aetna Better Health of Texas