



## Billing Guidance for Home Care Service

Dear Home Health Providers,

Effective August 1, 2022, Aetna is updating its claim system to align with the Ohio Administrative Code 5160-12-01 which allows for a combined total of eight hours per day of home health nursing, home health aide, and skilled therapies and a combined total of fourteen hours per week of home health nursing and home health aide service. Providers who submit claims which exceed these thresholds will not be reimbursed without prior authorization.

Additional home care services can be reviewed by the member's care manager to determine if additional hours are medically necessary. Additional units to the standard Medicaid benefit, available only to a member enrolled in the Waiver program, are requested by member's Care Manager as part of their care plan.

If you have any questions or concerns, please reach out to your dedicated provider representative, or contact Provider Services at 1-855-364-0974.

Sincerely,

Provider Experience

Aetna Better Health of Ohio