

February 15, 2024

Updated Aetna Better Health of Ohio Durable Medical Equipment Reimbursement

Dear Providers,

We have made an update to our reimbursement methodology for Ohio DME claims related to HCPCS codes E2609, E2617, K0108, E0637, E0638, E0641, E0642, E8000, E8001, and E8002. Those claims will be reimbursed at 120% of the provider's cost. Provider cost is the amount that a manufacturer bills the provider for an item after the primary discount. It does not include any other subsequent discounts.

A copy of the original invoice from your vendor will be required for those claims to ensure proper payment.

This updates a prior policy update from 10/31 related to reimbursement rates.

If you have any questions for Aetna Better Health of Ohio regarding this issue, please contact your provider liaison or Provider Services at 1-855-364-0974.

Thank you for your continued participation in the Aetna Better Health of Ohio network.

Sincerely,

Aetna Better Health of Ohio Provider Experience Department

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-364-0974 (TTY: 711)**

By Email: [**COEProviderServices@aetna.com**](mailto:COEProviderServices@aetna.com)