



Dear Provider:

Aetna Better Health of New Jersey and NantHealth have partnered to give you access to **Eviti Connect**, an online software system that enables real-time decision support and treatment guidelines for **oncology** patients.

Effective on November 1, 2020, there will be a change of process for initiating oncology treatment plan reviews.

**All oncology treatment plans will be submitted to NantHealth via their web portal, Eviti Connect** (<https://connect.eviti.com>), which will expedite review of any chemotherapy, radiation therapy, or supportive medications.

## Training for Eviti Connect

Training courses are available so your office can learn how to get the most from this program. You can also access <https://help.eviti.com> to view the Eviti Connect user guide, video tutorials, and interactive eLearning modules.

These are web-based, instructor-led, interactive training sessions that will guide you through the process of creating an account and submitting treatment plans. You will need access to the internet to view the training. Anyone in your office responsible for submitting treatment plans for review should attend one of these sessions. The schedule is below.

### Radiation Training Times

10/27/2020	11:00 AM ET
10/29/2020	2:00 PM ET
11/3/2020	11:00 AM ET
11/5/2020	2:00 PM ET

### Chemotherapy Training Times

10/27/2020	2:00 PM ET
10/29/2020	11:00 AM ET
11/3/2020	2:00 PM ET
11/5/2020	11:00 AM ET

### Joint Radiation and Chemotherapy Training Times

10/28/2020	2:00 PM ET
11/4/2020	2:00 PM ET
11/9/2020	11:00 AM ET

**To register**, send an email to [training@nanthealth.com](mailto:training@nanthealth.com) and indicate which training session you wish to attend and the number of attendees (if more than one) from your office who will

participate. We will respond with details for that web training session – including a toll-free phone number and a link to the web portion of the conference.

**Please keep the training registration e-mail** so you will have the link to the web conference and the call-in number for the session in which you will be participating.

## **About Eviti Connect's Web Portal**

Using the Eviti Connect web portal is the fastest and most efficient way to initiate a treatment plan review.

Typically, treatment entry takes less than 15 minutes, and treatments that comply with evidence-based standards receive an “Eviti code.” This means that the treatment plan submitted by you meets national standards of quality care and the definition of medical necessity as determined by Aetna Better Health of New Jersey.

Please note that this Eviti code is not an authorization reference number and is not a guarantee of payment. However, the generation of an Eviti code initiates an authorization request with Aetna Better Health of New Jersey who will complete the authorization process and issue the final determination and your reference number.

If you do not receive an Eviti code instantly, Eviti's Medical Office can review and discuss the treatment with your office before referring it to Aetna Better Health of New Jersey for final determination.

## **To Create an Eviti Account**

You can create an account and submit your treatment plans through the Eviti web portal:

<https://connect.eviti.com/Connect>

## **For Additional Information or Support**

Phone: 1-888-482-8057 (Select option #2)

Email: [clientsupport@nanthealth.com](mailto:clientsupport@nanthealth.com)

If you have any questions regarding the implementation of this program, we encourage you to contact Aetna Better Health of New Jersey for additional information, support, and training at 855-232-3596.

We look forward to working with you on this new process!

Sincerely,

David Hiestand, MD,  
VP/CMO Aetna Medicaid

William Flood, M.D.  
Chief Medical Officer  
NantHealth, Eviti

