

June 2020

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance for appropriate reimbursement, the details will be outlined by ABHLA in a supporting reimbursement policy.

Per [Chapter 18: Durable Medical Equipment](#) and [Chapter 23: Home Health](#) of the Louisiana Department of Health Medicaid Services Manual, ABHLA reminds you that:

- home health providers must bill for home health services with hardcopy form UB-04 or electronically with form 837I.
- home health providers can bill neither Medicaid nor the recipient for "routine supplies", which are included in the home health visit reimbursement rate.
- home health providers can bill for certain DME supplies not considered "routine supplies" in addition to the home health visit rate when provided in conjunction with a home health visit. These DME supplies and the corresponding visit must be billed on form UB-04 as part of the service.
- home health providers should use the appropriate procedure code for each supply requested.
- home health providers wishing to bill for other, non-covered DME supplies must enroll in the DME Program to be considered DME Providers. Those home health providers enrolled as DME providers must:
 - obtain prior authorization based on DME requirements.
 - bill DME on hardcopy form CMS-1500 or electronically with 837P (Professional transaction) and the associated visit on the hardcopy form UB-04 or electronically with form 837I.

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.